



Vision Wheel Warranty Return Policy

Defective Merchandise:

Return of defective products MUST be approved and a Sales Return (SRET) # issued prior to return. All goods must be properly tagged, boxed, palletized, loaded and shipped with a packing slip with the SRET # and MUST be shipped freight PREPAID.

After inspection the purchase price will be issued for those items found defective. Purchase price will not be issued for those items found to be free from claimed defects. Customer will be advised of disallowed defects and must then determine the disposition of the disallowed defects within 10 days. Customer will be given the following options:

1. Disallowed defects will be returned to the customer, freight collect.
2. Disallowed defects will be scrapped and scrap credit will be given.

Vision Wheel Limited Lifetime Structural Warranty:

Vision Wheel Company warrants to the original retail purchaser that Vision products will be free of structural, manufacturing, or material defects, if used under normal and intended use as long as the original retail purchaser owns the product. Invoice or bill of sale in the name of the original purchaser shall provide proof of original evidence. This warranty is not transferable.

Vision Wheel Limited Chrome and Painted Finish Warranty:

Vision Wheel warrants the factory chrome or painted finish on products for one (1) year from the original time of purchase. This warranty covers only peeling and separation of the chrome from the wheel. Pitting is preventable and is not covered by this warranty.

Warranty Policies:

Vision Wheel's sole and exclusive obligation under this warranty shall be to repair or replace, at Vision Wheel's sole discretion, without charge, any Vision Wheel product which is returned (freight prepaid) to the dealer from whom the wheel was originally purchased, and which, after Vision Wheel's examination, shows that said product has failed in normal use and service due to defects in material and/or workmanship. Such repair and replacement shall not include installation.

Warranty Limitations:

This is a Limited Warranty. Therefore no warranties or representations expressed or implied, including warranties of merchantability and use for fitness for particular purpose to the extent the law of the state and federal law allows. Vision Wheel neither assumes nor authorizes any dealer, representative or other person or entity to assume for it any obligation or liability in connection with Vision Wheel products or applications. Vision Wheel further reserves the right to make changes or improvements in design, materials or specifications or make product changes without incurring any obligations to replace, change or improve products manufactured prior hereto.

Vision Wheel will not be responsible for any damage or loss caused by delays, failure, or any consequential damage regardless of cause. Vision Wheel will not be responsible for labor, transportation, or any other charges incurred in the replacement of repair of a defective part.

Wheels sold as "discontinued" merchandise only have a structural warrant. "Discontinued" wheels are sold as-is with no finish warranty.

This warranty gives you specific legal rights and you may also have other rights under state laws. No warranty or representation by anyone other than Vision Wheel will be binding by the manufacture.

The Warranty is Void if:

1. The product is damaged in transit or misuse, accident or negligence, or has been repaired or altered by anyone other than Vision Wheel.
2. The product is used in conjunction with any hardware, adapters, etc., other than those supplied by Vision Wheel.
3. The product has had any repairs, modifications, or changes made by anyone other than Vision Wheel.
4. Products that have been subjected to corrosion of the finish due to neglect, caustic cleaning chemicals, harsh car washes, adverse weather conditions and/or improper product care.
5. Original invoice or sales receipt is not available for verification, or upon transfer of title on any products by the original purchaser.

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